



Menu management

Purpose

The Menu page shows the menu Ringle reads from a restaurant tenant's POS: the same catalog the assistant quotes on calls and in chat. It is a read-only view. The menu itself is edited in your POS, and Ringle picks up the changes from there.

Prerequisites

- A restaurant-sector tenant. The demo accounts reach one via Demo Restaurant.
- A POS connection that publishes a menu (Square, for example). The demo tenants run on the Demo provider, which serves the built-in demo catalog; the captures below show the Demo Restaurant menu.
- The page is not in the sidebar; open it by URL.

Steps

1 Step 1

The screenshot displays the Ringle dashboard interface. On the left is a sidebar menu with sections: 'OVERVIEW' (containing 'Dashboard' and 'Analytics'), 'CONVERSATIONS & AI' (containing 'Blueprints', 'Experiments', 'Intents', 'LLM Prompts', 'Capabilities', and 'Engine Behavior'), 'TEST DRIVE' (containing 'Text Chat' and 'Voice Demo'), and 'Account Settings' (containing 'User Guide'). At the bottom of the sidebar are 'Global Admin' controls and a 'Log Out' button. The main content area is titled 'Welcome back, Global' and 'Demo Restaurant'. It features three cards: 'Tenant' (Demo Restaurant with a 'Restaurant' sector chip), 'POS Provider' (Demo), and 'Calls' (3). Below these are buttons for 'Conversations', 'Text Chat', and 'Voice Chat'. A large box on the right lists contact details: Phone (+12134641076), Email (Not configured), Languages (en-US), and Forwarding (Not configured).

⚡ Action: Switch into a restaurant tenant. The dashboard confirms the context: the Tenant card carries a Restaurant sector chip and the POS Provider card names the connected system.

✅ What you should see: You are scoped to the restaurant tenant (Demo Restaurant here, on the Demo provider). All tenant pages, including the menu, now read from this tenant.

2 Step 2

The screenshot shows the Ringle application interface. On the left is a sidebar with navigation links: Overview (Dashboard, Analytics), Conversations & AI (Blueprints, Experiments, Intents, LLM Prompts, Capabilities, Engine Behavior), Test Drive (Text Chat, Voice Demo), Account Settings, User Guide, and Global Admin. The main content area is titled 'Menu' and shows 'Provider: Demo'. It lists items categorized by 'Entrees', 'Appetizers', and 'Beverages'. Each item card includes the name, description, and price.

Category	Item Name	Description	Price
Entrees	BBQ Pulled Pork Tacos	Three tacos with coleslaw and pickled onions	USD 13.99
	Classic Cheeseburger	Angus beef, cheddar, lettuce, tomato, pickle	USD 14.99
	Fish & Chips	Beer-battered cod with tartar sauce	USD 15.99
	Grilled Chicken Sandwich	Marinated chicken breast with arugula	USD 13.99
	Margherita Pizza	Fresh mozzarella, basil, San Marzano tomatoes	USD 16.99
	Pasta Carbonara	Spaghetti, pancetta, egg, parmesan	USD 15.99
Appetizers	Buffalo Wings	Tossed in your choice of sauce	USD 12.99
	Caesar Salad	Romaine, croutons, parmesan, Caesar dressing	USD 10.99
	Mozzarella Sticks	Crispy fried mozzarella with marinara	USD 8.99
Beverages	Coffee	Fresh-brewed drip coffee	
	Fresh Juice	Freshly squeezed juices	
	Iced Tea	Fresh-brewed	
	Lemonade	House-made lemonade	

Action: Open the Menu page by appending `/menu` to the portal address.

What you should see: The page is titled "Menu" with a provider line underneath; on the demo tenant it reads "Provider: Demo". The menu loads below, grouped by category. The Demo Restaurant catalog has Appetizers, Entrees, Sides, and Beverages. This is the same catalog the assistant quotes when a caller or chat visitor asks about the menu.

3 Step 3

Ringle

Demo Restaurant
@demo-restaurant

Viewing as admin Exit

OVERVIEW

- Dashboard
- Analytics

CONVERSATIONS & AI

- Blueprints
- Experiments
- Intents
- LLM Prompts
- Capabilities
- Engine Behavior

TEST DRIVE

- Text Chat
- Voice Demo

Account Settings

User Guide

Global Admin ☐

Log Out

Menu

Provider: Demo

Entrees

BBQ Pulled Pork Tacos Three tacos with coleslaw and pickled onions USD 13.99	Classic Cheeseburger Angus beef, cheddar, lettuce, tomato, pickle USD 14.99	Fish & Chips Beer-battered cod with tartar sauce USD 15.99	Grilled Chicken Sandwich Marinated chicken breast with arugula USD 13.99
Margherita Pizza Fresh mozzarella, basil, San Marzano tomatoes USD 16.99	Pasta Carbonara Spaghetti, pancetta, egg, parmesan USD 15.99	Ribeye Steak 12oz USDA Choice with garlic butter USD 28.99	

Appetizers

Buffalo Wings Tossed in your choice of sauce USD 12.99	Caesar Salad Romaine, croutons, parmesan, Caesar dressing USD 10.99	Mozzarella Sticks Crispy fried mozzarella with marinara USD 8.99	
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Beverages

Coffee Fresh-brewed drip coffee	Fresh Juice Freshly squeezed juices	Iced Tea Fresh-brewed	Lemonade House-made lemonade
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Action: Browse the loaded menu.

✓ **What you should see:** Items are grouped by category. Each category is a heading over a grid of cards. A card shows the item name, its description when the POS provides one, and the price. Items the POS marks unavailable carry an "Unavailable" chip. Items without a category are grouped under "Uncategorized".

Troubleshooting

- "Unable to load the POS menu for this tenant.": the POS connection is failing or the tenant's provider does not expose a menu. Check the Connections page under Account & Access.
- The provider line reads "Unknown": the menu response did not identify a provider, usually the same connection problem as above.

- The page loads but shows no items: the POS returned an empty catalog. Confirm the location and catalog in the POS itself; Ringle only mirrors what the POS publishes.
- You want to edit items, prices, or availability: do it in your POS. For demo workspaces, the editable demo catalog lives on the workspace Products page instead (see the demo orders and products doc).

Notes

- Route: `/menu` (reached by URL; it has no sidebar entry). Source component: `pages/MenuPage.jsx` in the portal app.
- The page renders whatever the active tenant's POS returns, so it is only meaningful for tenants whose provider publishes a menu; it is not gated in the UI.
- The captures were taken in the Demo Restaurant tenant during an admin review session, which is why a "Viewing as admin" banner appears in the sidebar; regular members see the same page without the banner.