



Demo workspace dashboard and navigation

Purpose

Find your way around a demo workspace: the dashboard, the sidebar navigation, and the workspace switcher for moving between demo workspaces or creating a new one.

Prerequisites

- A signed-in portal account with at least one demo workspace (see "Creating a demo workspace").

Steps

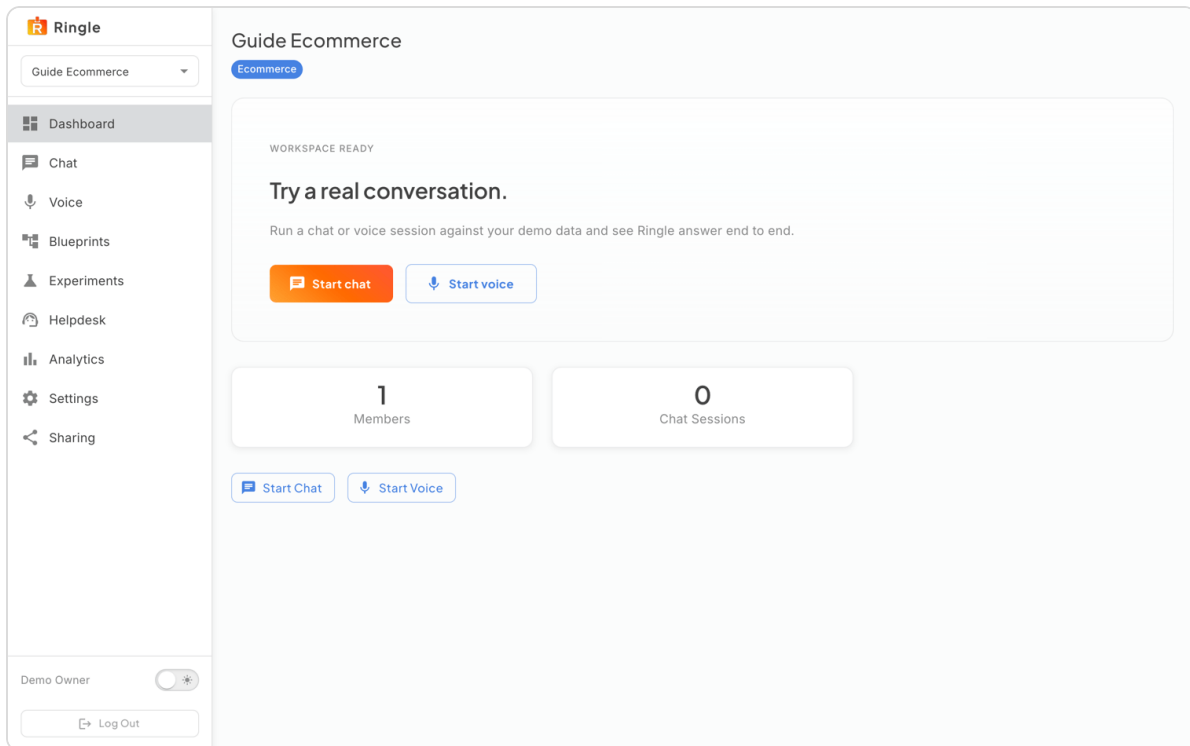
1 Step 1

The screenshot shows the Ringle Guide Ecommerce dashboard. On the left is a sidebar with the Ringle logo, a dropdown menu set to 'Guide Ecommerce', and a list of navigation items: Dashboard (selected), Chat, Voice, Blueprints, Experiments, Helpdesk, Analytics, Settings, and Sharing. At the bottom of the sidebar is a 'Demo Owner' toggle switch and a 'Log Out' button. The main content area is titled 'Guide Ecommerce' with a blue 'Ecommerce' sector chip. Below this is a 'WORKSPACE READY' card with the text 'Try a real conversation.' and a subtext 'Run a chat or voice session against your demo data and see Ringle answer end to end.' It contains two buttons: 'Start chat' (orange) and 'Start voice' (blue). Below the card are two stat cards: '1 Members' and '0 Chat Sessions'. At the bottom of the main area are two more buttons: 'Start Chat' and 'Start Voice'.

⚡ Action: Open your demo workspace. Its address is <https://portal.getringle.com/demos/> followed by the workspace id. You land here automatically after creating the workspace.

✓ What you should see: The dashboard shows the workspace name with a sector chip under it. A "Workspace ready" card invites you to try a real conversation, with Start chat and Start voice buttons. Two stat cards show Members and Chat Sessions. A second pair of Start Chat and Start Voice shortcuts sits below.

2 Step 2



⚡ Action: Look over the sidebar on the left.

✓ What you should see: Below the Ringle logo and the workspace switcher, the sidebar lists Dashboard, Chat, Voice, Blueprints, Experiments, Helpdesk, Analytics, Settings, and Sharing. A dark mode toggle sits at the bottom. Sharing only appears if your role in the workspace allows managing it.

3 Step 3

The screenshot displays the Ringle interface for the 'Guide Ecommerce' workspace. On the left, a sidebar contains the Ringle logo, a workspace dropdown menu (currently showing 'Guide Ecommerce'), a list of workspace options ('E2E Restaurant Test', 'Guide Ecommerce', '+ Create New Demo'), and navigation links for Voice, Blueprints, Experiments, Helpdesk, Analytics, Settings, and Sharing. At the bottom of the sidebar, there is a 'Demo Owner' toggle and a 'Log Out' button. The main content area is titled 'Guide Ecommerce' and features a blue 'Ecommerce' tag. Below this, a 'WORKSPACE READY' status is shown, followed by the heading 'Try a real conversation.' and a subtext: 'Run a chat or voice session against your demo data and see Ringle answer end to end.' Two buttons, 'Start chat' (orange) and 'Start voice' (blue), are provided. Below these, two statistics are displayed: '1 Members' and '0 Chat Sessions'. At the bottom of the main area, there are 'Start Chat' and 'Start Voice' buttons. The interface is clean and modern, with a light gray background and blue accents.

⚡ Action: Click the workspace switcher. It is the dropdown directly under the Ringle logo showing the current workspace name.

✅ What you should see: The dropdown lists your demo workspaces with the current one highlighted. At the bottom is a "Create New Demo" entry with a plus icon. Picking another workspace takes you straight to its dashboard. Create New Demo opens the onboarding form only for guest sessions; on a signed-in account that already has a workspace it currently returns you to your dashboard instead.

4 Step 4

Ringle

Guide Ecommerce

- Dashboard
- Chat
- Voice
- Blueprints
- Experiments
- Helpdesk
- Analytics**
- Settings
- Sharing

Demo Owner ☐ *

Log Out

Analytics

Start Date: mm/dd/yyyy End Date: mm/dd/yyyy Outcome: Channel: Language:

Session History

Session ID	Date	Duration	Outcome	Language	Channel	Actions
No sessions found						

⚡ **Action:** Use the sidebar to move around the workspace. For example, click Analytics.

✓ **What you should see:** The Analytics page opens at the workspace address plus `/analytics`. It has date, outcome, channel, and language filters over a Session History table. The table fills in as you run chat and voice conversations. In a fresh workspace it reads "No sessions found".

Troubleshooting

- The dashboard shows a "Setting up demo data" message right after creation: demo orders and subscriptions are still seeding. It clears on its own within a few seconds.
- Chat Sessions stays at 0 after chatting: the counter tracks completed sessions and can lag a little. Revisit the dashboard after ending the conversation.

- The Sharing item is missing from the sidebar: it is only shown to workspace owners and managers.
- The switcher does not list a workspace you created elsewhere: the list refreshes on page load. Reload the portal tab and check again.

Notes

- Route: `/demos/:id` (dashboard); sidebar items map to `/demos/:id/chat`, `/voice`, `/blueprints`, `/experiments`, `/helpdesk`, `/analytics`, `/settings`, `/sharing`.
- Source components: `pages/demo-workspace/DemoWorkspaceDashboard.jsx` (dashboard) and `components/demo-workspace/DemoWorkspaceLayout.jsx` (sidebar, workspace switcher, and page frame) in the portal app.
- The switcher's Create New Demo entry navigates to `/demos/new`. Signed-in accounts that already have a workspace are redirected away from that route, so the entry is only useful for guest sessions.
- If a workspace has never finished onboarding (no sector saved), opening it redirects to its Settings page so you can complete the setup.