



Demo orders and products

Purpose

Browse and manage the demo orders and the product catalog that your workspace's AI assistant works against. Check an order's status and delivery history. Add or edit the products the assistant can talk about.

Prerequisites

- A demo workspace with the Ecommerce/Retail or Restaurant sector. Booking sectors (for example Auto Shop) have no order or product surface; see Notes.
- These two pages are not in the workspace sidebar. Open them by URL: append `/orders` or `/products` to your workspace address.
- Demo data seeds automatically. Everything here runs against a mock backend, so nothing you change affects real orders or customers.

Steps

1 Step 1

 Ringle

Guide Ecommerce

Dashboard

Chat

Voice

Blueprints

Experiments

Helpdesk

Analytics

Settings

Sharing

Demo Owner ☐ *

Log Out

Orders

Create Test Order Reset to Defaults

Search by name... Status

Order	Customer	Contact	Status	Total
DEMO-20260710-1A4ED0	Alex Rivera	alex@example.com 555-200-0002	Pending	\$1295.99
DEMO-20260710-EC91FC	Sam Johnson	sam@example.com 555-100-0001	Processing	\$178.18
DEMO-20260710-7C0070	Jordan Lee	jordan@example.com 555-300-0003	Ready For Pickup	\$91.76
DEMO-20260710-E9A8BD	Sam Johnson	sam@example.com 555-100-0001	Confirmed	\$2095.18
DEMO-20260710-828348	Jordan Lee	jordan@example.com 555-300-0003	Out For Delivery	\$226.77
DEMO-20260710-CEDB8B	Alex Rivera	alex@example.com 555-200-0002	In Transit	\$377.97
DEMO-20260710-DFC190	Jordan Lee	jordan@example.com 555-300-0003	Cancelled	\$2051.99
DEMO-20260710-E41AA9	Sam Johnson	sam@example.com 555-100-0001	Delivered	\$1112.38

⚡ **Action:** Open the Orders page by adding `/orders` to your workspace URL.

✓ **What you should see:** The Orders page lists the seeded demo orders in a table with Order, Customer, Contact, Status, and Total columns. Each order number is dated (for example DEMO-20260703-29D082) and carries a colored status chip such as Processing, Pending, In Transit, or Delivered. Above the table are a "Search by name" box and a Status filter covering the full lifecycle (pending through delivered, ready for pickup, picked up, cancelled). There are also two header buttons: Create Test Order and Reset to Defaults.

2 Step 2

Ringle

Guide Ecommerce

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Log Out

Orders

Search by name... Status

Order	Customer	Contact	Status	Tot
DEMO-20260710-1A4ED0	Alex Rivera	alex@example.com 555-200-0002	Pending	\$1295.9
DEMO-20260710-EC91FC	Sam Johnson	sam@example.com 555-100-0001	Processing	\$178.1
DEMO-20260710-7C0070	Jordan Lee	jordan@example.com 555-300-0003	Ready For Pickup	\$91.7
DEMO-20260710-E9A8BD	Sam Johnson	sam@example.com 555-100-0001	Confirmed	\$2095.1
DEMO-20260710-828348	Jordan Lee	jordan@example.com 555-300-0003	Out For Delivery	\$226.7
DEMO-20260710-CEDB8B	Alex Rivera	alex@example.com 555-200-0002	In Transit	\$377.5
DEMO-20260710-DFC190	Jordan Lee	jordan@example.com 555-300-0003	Cancelled	\$2051.9
DEMO-20260710-E41AA9	Sam Johnson	sam@example.com 555-100-0001	Delivered	\$1112.3

Create Test Order Reset to Defaults

OrderDetail Delivered

Total: \$1112.38

Pending

7/1/2026, 10:07:33 PM

Confirmed

7/2/2026, 5:07:33 AM

Processing

7/2/2026, 12:07:33 PM

Shipped

7/2/2026, 7:07:33 PM

In Transit

7/3/2026, 2:07:33 AM

Out For Delivery

7/3/2026, 9:07:33 AM

Delivered

7/3/2026, 4:07:33 PM

AssignToMe

⚡ **Action:** Click any order row.

✓ **What you should see:** A detail panel opens to the right of the table. It shows the order's status chip, its total, and a delivery timeline. The timeline has a timestamped entry for every stage the order has passed (pending, confirmed, processing, shipped, in transit, out for delivery, delivered). Orders with line items also list them with quantity and price. Below the timeline are the actions valid for that order: a "Move to" button for the next status, Cancel for orders still in pending, confirmed, or processing, and an assign-to-me button. A finished order like the Delivered one shown only offers assignment.

3 Step 3

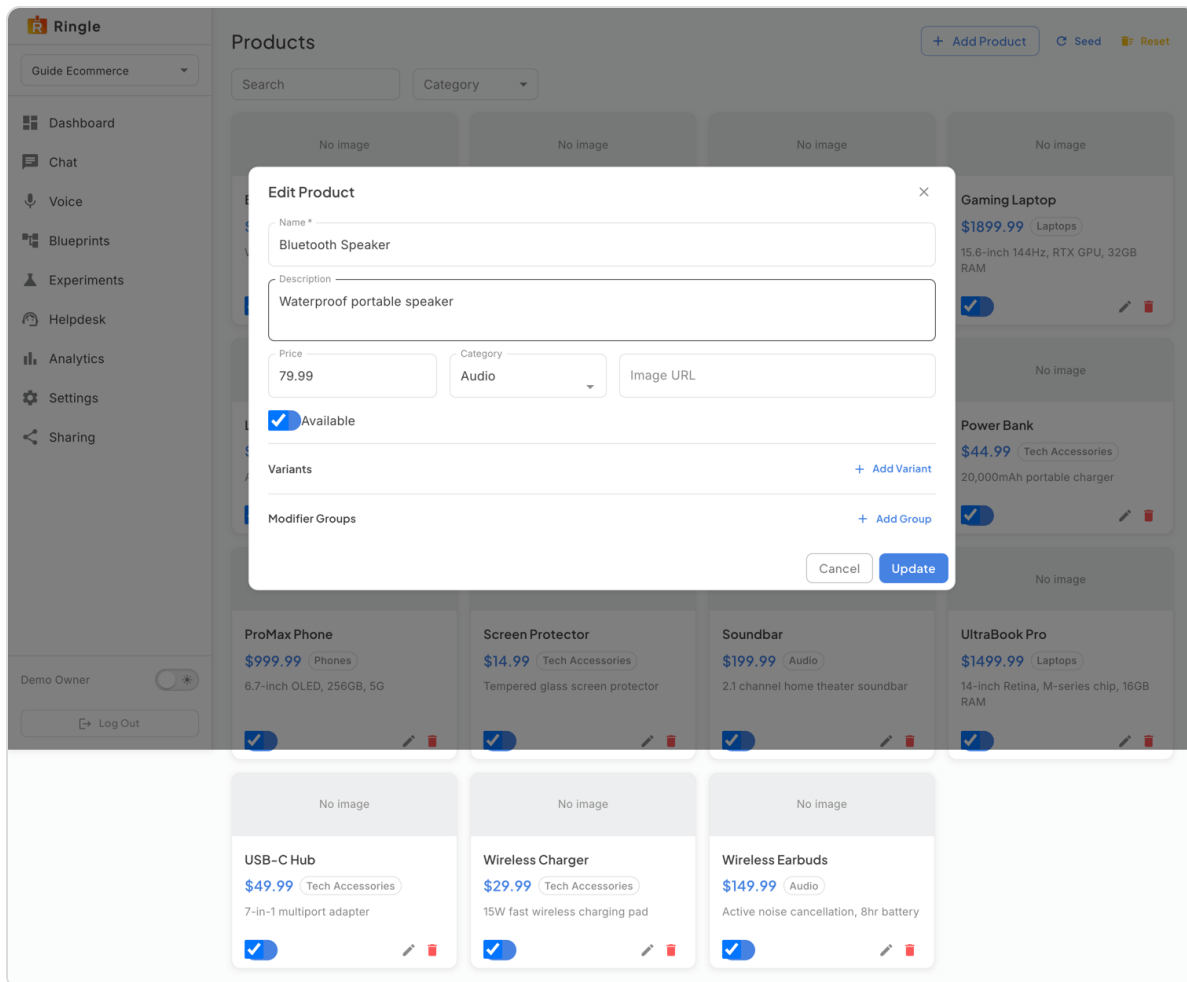
The screenshot displays the Ringle application interface. On the left is a sidebar with navigation links: Dashboard, Chat, Voice, Blueprints, Experiments, Helpdesk, Analytics, Settings, and Sharing. Below these is a 'Demo Owner' section with a toggle switch and a 'Log Out' button. The main area is titled 'Products' and features a search bar and a category filter. A header bar at the top right contains '+ Add Product', 'Seed', and 'Reset' buttons. The product grid consists of 12 cards, each with a placeholder image, a product name, a price, a category chip, a short description, an availability toggle, and edit/delete icons.

Product Name	Price	Category	Description
Bluetooth Speaker	\$79.99	Audio	Waterproof portable speaker
Budget Smartphone	\$299.99	Phones	6.1-inch LCD, 64GB, 4G
Chromebook	\$349.99	Laptops	14-inch FHD, lightweight, all-day battery
Gaming Laptop	\$1899.99	Laptops	15.6-inch 144Hz, RTX GPU, 32GB RAM
Laptop Stand	\$39.99	Tech Accessories	Adjustable aluminum laptop riser
Over-Ear Headphones	\$299.99	Audio	Studio-quality wireless headphones
Phone Case	\$29.99	Phones	Shock-resistant protective case
Power Bank	\$44.99	Tech Accessories	20,000mAh portable charger
ProMax Phone	\$999.99	Phones	6.7-inch OLED, 256GB, 5G
Screen Protector	\$14.99	Tech Accessories	Tempered glass screen protector
Soundbar	\$199.99	Audio	2.1 channel home theater soundbar
UltraBook Pro	\$1499.99	Laptops	14-inch Retina, M-series chip, 16GB RAM
USB-C Hub	\$49.99	Tech Accessories	7-in-1 multiport adapter
Wireless Charger	\$29.99	Tech Accessories	15W fast wireless charging pad
Wireless Earbuds	\$149.99	Audio	Active noise cancellation, 8hr battery

Action: Open the Products page by replacing `/orders` with `/products` in the URL.

✓ **What you should see:** The catalog renders as a grid of product cards. Each card has the product name, price, category chip, short description, an availability toggle, and pencil (edit) and trash (delete) icons. The header has Add Product, Seed, and Reset buttons. The list can be narrowed with the Search box or the Category filter. This is the same catalog the assistant quotes from in chat and voice conversations.

4 Step 4



⚡ Action: Click the pencil icon on any product card to open the editor. Look around. Then click Cancel to close it without saving.

✓ What you should see: The Edit Product dialog shows the product's Name (required), Description, Price, Category, and Image URL fields plus an Available switch. Below a divider are two optional sections: Variants and Modifier Groups. Add Variant creates a row with name, price, and SKU. Add Group creates a named group of single- or multiple-choice modifiers with extra prices. Cancel discards everything. Update (or Create, for a new product) saves. Adding a product uses the same dialog via the Add Product button.

Troubleshooting

- An order's action buttons are disabled and it shows an "In conversation" chip: the assistant is working on that order in a live conversation. Wait for the conversation to end and the buttons come back.
- Cancel is missing on an order: cancellation is only offered while an order is pending, confirmed, or processing. Later-stage orders can only move forward through the delivery flow.
- The list is cluttered after a lot of testing: Reset to Defaults on the Orders page (or Reset then Seed on the Products page) restores the seeded demo data. Order numbers are regenerated, so any number you quoted in an earlier chat will no longer match.
- The assistant cannot find a product you added: confirm its Available toggle is on and start a new conversation so the assistant picks up the current catalog.

Notes

- Routes: `/demos/:demoWorkspaceId/orders` (an order can also be deep-linked as `/demos/:demoWorkspaceId/orders/:orderId`) and `/demos/:demoWorkspaceId/products`. Neither page appears in the workspace sidebar. They are reached by URL.
- Source components: `pages/demo-workspace/DemoWorkspaceOrders.jsx` (list plus the inline detail panel), `pages/demo-workspace/DemoWorkspaceProducts.jsx`, and the shared `pages/mock/ProductEditorDialog.jsx` in the portal app.
- Sector gating: order and product surfaces exist for the Ecommerce/Retail and Restaurant sectors only. Appointment and booking sectors have no order surface, matching the OMS panel behavior on the Chat page.
- The pages read and write the workspace's mock backend. Creating, cancelling, or resetting orders and editing products is always safe in a demo workspace.